

AFFORDABLE
TRAVEL,
UNFORGETTABLE
EXPERIENCE
OF NATURE

HERINES ADVENTURES &



COMPANY PROFILE



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Managing Director's Message

Providing a dream come true experience

HERINES ADVENTURE & TOURS is proud to be recognized as one of East Africa's fastest-growing safari companies. Since day one, our focus has been on crafting exceptional leisure, business, and exclusive travel experiences that truly fulfill our clients' dreams. We aim to make every journey with us a memorable one, and nothing brings us more joy than knowing our services have delighted and satisfied you. We extend our sincere gratitude to all our clients for your continued support, which fuels our growth and inspires us to constantly improve. Please feel free to share any feedback directly with me at Felix@Herines.com





About Us

One of the Most Reliable African Safari Company

HERINES ADVENTURE & TOURS is a reliable African safari company based in Nairobi, Kenya with its staff members having years of extensive, hands on experience in the tourism industry. We provide leisure, business and exclusive travelers with a great dream come true experience. We pride ourselves on Innovation, care and flexibility and offer a full range of travel services for group and individuals. We offer unique customized holidays that are all tailored to our client's needs. Upholding the highest standards of services and product excellence, our growth has been led by the dedicated efforts of all our staff members, and our commitment to adhering to the highest professional standards and ethics. The acknowledged performance in terms of customer satisfaction and a devoted focus to provide the finest tourism and travel experience has placed us in the top league of Inbound Tours / Outbound tour Operators in East Africa.





Mission & Vision

Our mission and vision statements are not just beautiful and inspiring words but are a true reflection of our strongest beliefs cultured through our journey to accomplishing our dreams and goals.

Mission

To be the preferred quality service provider in the tours and travel industry, upholding professionalism through the delivery of quality service that exceeds client expectation.

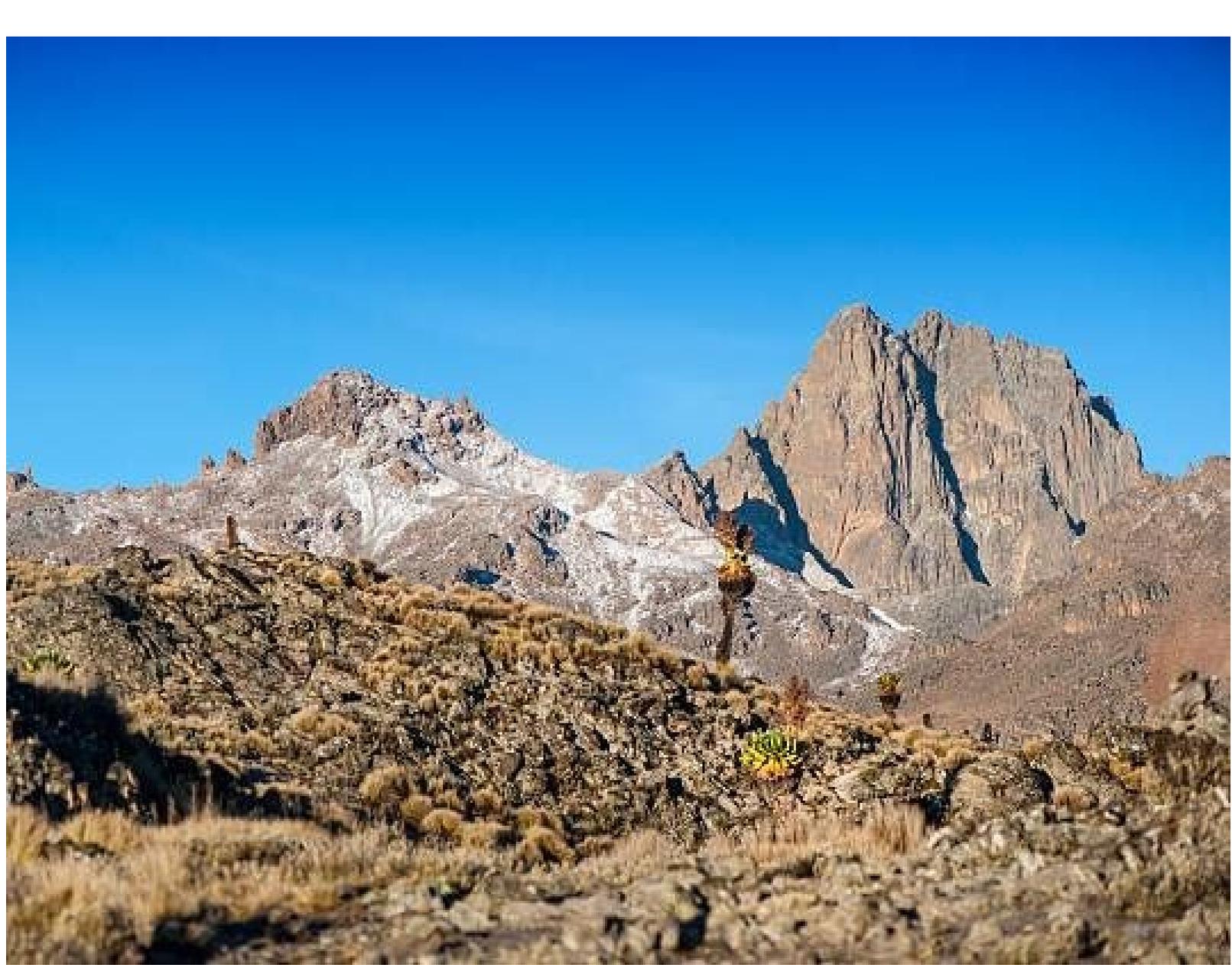
Vision

To be the preferred travel solution partner in business and leisure in East Africa.

Strategic Objective

To recognize that a good service is more than a competitive price; it's a near-obsessive attention to detail that transforms a good experience into an exceptional one. We don't want to sell you a travel package; we want to understand your needs, so we can custom design a travel solution that meets your specific requirements. We look at your opportunities and challenges and design a solution customized to fit you.







Core Values

Commitment to demonstrate exemplary service

Integrity

We achieve results without compromising ethics. We deliver what we promise and honor our obligations.

Customer focus

We contribute to our clients' success and deliver long term value while providing caring services to enhance the quality of our customers' lives

Professionalism

We offer a personalized yet professional approach to service delivery to our clients and partners.

Teamwork

The success is the result of working together to satisfy our client's needs. Trust, mutual respect and enthusiasm are the angular stones of our teamwork.

Creativity & innovation

We are committed to bring solutions and to be always a step ahead. Creativity and innovation allows us to find greater benefits of the things that already exists.





Our Services

Airport Transfers

We provide efficient and reliable airport transfer services that cater to your specific needs without hassle.

Air Ticketing

We provide air ticketing services to domestic, regional and international destinations.

Hotel Bookings

Let us take care of your accommodation needs by booking for you affordable, mid-range and luxury hotels at the best price to suit you.

Safaris in Eastern and Southern Africa

Let us help you choose from a wide range of the best Eastern and Southern Africa safari destinations to give you a truly dream come true experience.

MICE (Meetings, incentives, conferences and exhibitions)

We provide complete program and logistics management services for any kind of group to motivate and foster employee loyalty.

Local and International Tours

We hope to also provide you with customized local and international tours from weekend self-drive getaways, beach tours, city tours within Africa, Europe, UAE and South East Asia.





MICE TOURISM

Meetings, incentives, conferences and exhibitions

East Africa offers one of the world's most incredible choices of meetings and incentives travel venues, with something new and exciting to discover and to enjoy on every visit. Whether you're looking to create a one of a kind group experience or acknowledge individual achievement, East Africa is the perfect place to recognize your top performers, motivate employees and celebrate accomplishments.

The possibilities are endless when you bring your incentive program to East Africa. Herines Adventure & Tours helps you by offering meetings that are well-run, productive and create an environment most conducive to move your business forward. We provide complete program and logistics management services for any kind of group.

Our incentive travel programs motivate employees to perform at their peak and help to build corporate loyalty. See how our experienced team can maximize your investments. Our mission is to provide professional support in the design and execution of exceptionally successful group travel programs from all over the world. Herines Adventure & Tours MICE division is a custom designer, planner and manager of quality corporate group travel programs.





Our Team

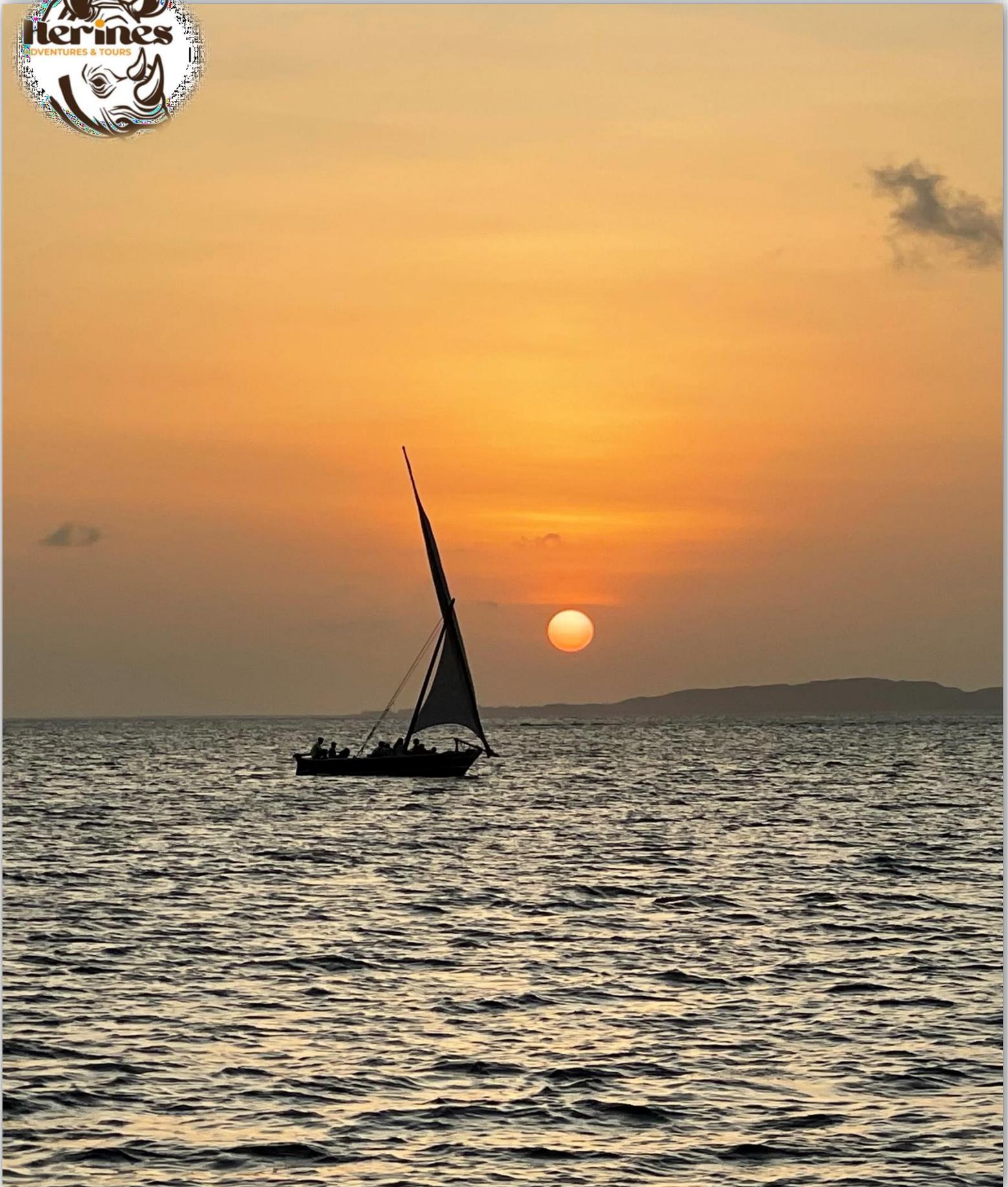
Dedication to excellence Service

Comprehending the responsibility on the shoulders of each team member at Herines Adventures & Tours, we strive to be one of the most competitive companies in the East African travel & tourism industry, while paying significant attention towards efficiency in operations and providing reliable service to customers. Our team is at your service to cater to your needs by providing the highest standards of quality services fused with professionalism and dedication.

Feedback, Testimonials and Suggestions

Maintaining high levels of customer satisfaction is of utmost importance to our management and staff, through the hospitality provided; and services availed from Kaky Travel Limited. If you would like to provide us with your valuable feedback or suggestions, do kindly send us an email on: info@herines.com

We look forward to hearing from our customers and hope you experience a memorable trip!



WHY HERINES ADVENTURES & TOURS

Exemplary customer Service

Our expertise and high quality customer service will help you experience first-hand what East Africa and the rest of the world have to offer.

Personalized service

We custom design a travel solution that meets your specific requirements while considering your opportunities and challenges.

Expertise to deliver

Our team is well equipped with the necessary skills and experience to deliver desired results.

Efficiency We pay significant attention towards efficiency in operations and providing reliable service to our customers.

We can be trusted

We deliver what we promise to do ethically and honor our obligations.



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